

cove

User Manual

www.covesmart.com

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Touchscreen Panel

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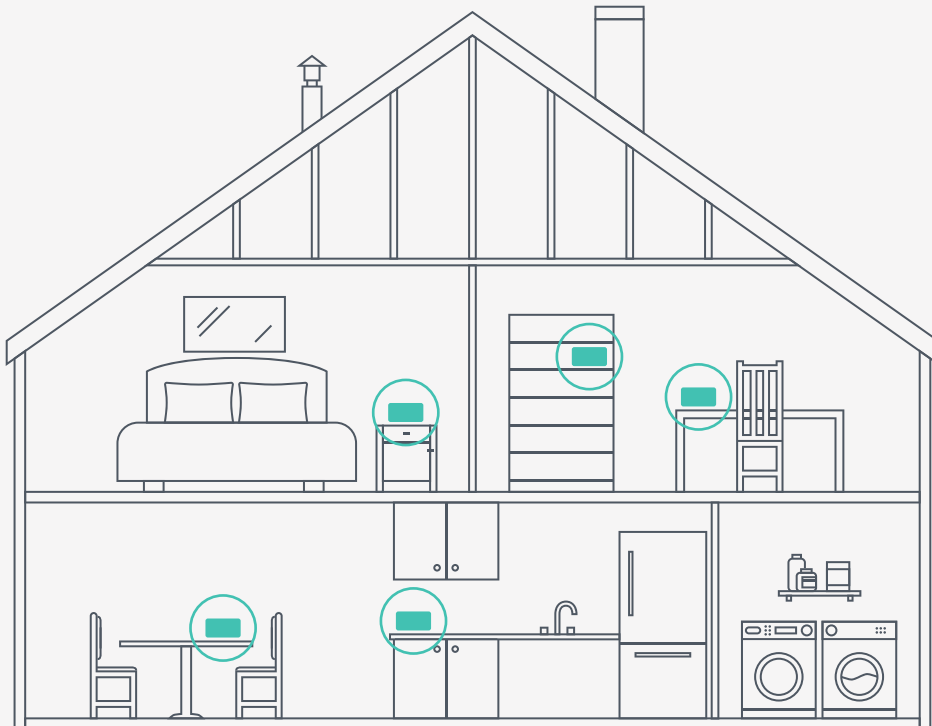
INSTALLATION + LOCATION

Your panel serves as the heart of your system. It should be placed in a central location within your home. The panel must be within 5 feet of an electrical outlet that **does not** have a ground fault circuit interrupter (GFCI) button and is **not** controlled by a switch. Secure the plug to the outlet with the provided screw to avoid accidental power failure. After the panel is plugged in, it will establish communication with the monitoring center. This may take several minutes.

Common Installation Locations:

- Countertop
- Tabletop
- Bookshelf
- Desk
- Wall (Professional installation recommended)

Avoid placing your panel in hidden locations where a siren would be difficult to hear, near a window where an intruder might see it, or within 4 feet of large metal objects such as refrigerators, televisions, or washing machines. Avoid installing in locations such as: closets, garages, closed laundry room, bathrooms, or stairwells.



PANEL BUTTONS

HOME BUTTON

Press the home button to wake the touch screen or return to the home screen. The home button will change colors according to the status of the system.

Button LED	Status
Blue	Panel is unarmed and ready to arm
Solid Yellow	Panel is unarmed and not ready to arm
Red	Panel is armed in away or stay mode
Yellow for 3 secs	A motion sensor was triggered
LED is off	Panel is without AC power or LED lights are turned off in settings

EMERGENCY CALL BUTTON

Press the emergency call button to notify the Central Monitoring Station of an emergency event. After pressing the emergency call button, select the type of emergency (Medical, Police, or Fire) and verify you want to begin the call by tapping "call." This process was built with multiple steps to limit the risk of accidentally sending false alarms to the Central Monitoring Station. If you want to cancel the call, tap "Cancel" and enter your User Passcode. This will send a signal notifying the Central Monitoring Station that the alarm was canceled. A Central Monitoring Station operator may still call you to verify that it was a false alarm. The emergency call button also changes colors to indicate the emergency call status.

Button LED	Emergency Call Status
Blue	Normal Status. No emergency call in progress
Red	Panel is making an emergency call
LED is off	Panel is without AC power or LED lights are turned off in settings

STATUS BAR ICONS



**LOW
BATTERY**



**BATTERY
FULL**



**BATTERY
CHARGING**



**NO CELLULAR
CONNECTION**



MESSAGES



**NEW
MESSAGE**



**AC POWER
CONNECTED**



**NO AC
POWER**

PANEL DISPLAY

ADJUST SCREEN BRIGHTNESS

To adjust the screen brightness, tap Settings > System > Display > Screen Brightness.

ADJUST THE DISPLAY TIMEOUT TIME

The panel will automatically go to sleep mode after 3 minutes of non-use. To increase or decrease the length of time, tap Settings > System > Display > Display Timeout. The possible options are 1, 3, 5, or 10 minutes.

CLEAN SCREEN

If you need to clean your screen, tap Settings > System > Display > Clean Screen > START. This will disable the touch screen for 30 seconds so you can clean the screen with touch functionality. The Home and Emergency Call buttons will still function during the 30 seconds. Use a damp cloth and never use cleaning solvent to clean the touch screen.

TURN LED BUTTONS ON/OFF

To turn the Home and Emergency Call button LEDs on or off, tap Settings > System > Display > LED Buttons > ON/OFF.

SYSTEM SOUNDS

ADJUST THE PANEL VOLUME

This function changes the volume of voice announcements and chimes. To adjust the panel volume, tap Settings > System > Sounds > Panel Volume. You can also adjust the volume by using the + and - buttons in the bottom right corner of the home screen.

TURN CHIME SOUND ON/OFF (FOR ALL SENSORS)

Panel volume must be set to at least 1 for chime sound (all sensors) to be turned on. To turn the chime sound on or off for all sensors and detectors, tap Settings > System > Sounds > Chime Sound > ON/OFF.

ADJUST THE TOUCH SCREEN VOLUME

This function changes the volume of the feedback when on screen buttons are touched. To adjust the touch screen volume, tap Settings > System > Sounds > Touch Screen Volume.

TURN VOICE SOUND ON/OFF (FOR ALL SENSORS)

Panel volume must be set to at least 1 for voice sound (all sensors) to be turned on. To turn the voice sound on or off for all sensors and detectors, tap Settings > System > Sounds > Voice Sound.

CHANGE THE VOICE GENDER (MALE/FEMALE)

To change the gender of the voice announcements, tap Settings > System > Sounds > Voice > Male/Female.

TEST THE SIREN

To test the siren, tap Settings > System > Sounds > Test Siren.

ALARMS

ARMING THE SYSTEM

To arm your System to detect intrusions, ensure the System status field says, "Hey, I'm ready to arm." Then arm the System in Stay Mode or Away Mode.

Stay Mode - Select this mode when people will be staying inside the home. This mode arms your Door, Window, and Glass Break sensors, but leaves the Motion sensors disarmed.

To arm in Stay Mode, tap Arm Stay on the home screen. Your system will announce "arming stay" and the countdown screen will appear. During the countdown, you have the option to add 30 seconds to the countdown or tap the Cancel button, which will prompt you to enter your user passcode to disarm the system.

Another option is to tap Night Mode which will immediately arm your system (no countdown) and remove any entry delay that is set on your Door sensors.

When the countdown is completed, the system will announce "system armed stay" and the panel status field will display "I'm armed in stay mode."

Away Mode - Select this mode when the house will be unoccupied. This mode will arm all anti-intrusion sensors.

To arm in Away Mode, tap Arm Away. Your system will announce "arming away" and the countdown screen will appear. During the countdown, you have the option to add 30 seconds to the countdown or tap the Cancel button, which will prompt you to enter your user passcode to disarm the system. Opening a door twice during the arming countdown will extend it.

If you want to silently arm your system without audible announcements or beeping during the countdown, tap Silent Exit at the bottom left corner of the home screen. Silent Exit will extend the countdown length.

When the countdown is completed, the system will announce "system armed away" and the panel status field will display "I'm armed in away mode."

Auto Stay Mode - If a Door sensor is not opened during the countdown, the system will default to Stay Mode. The system assumes that the premises is still occupied because no one has exited a door. This feature prevents the Central Monitoring Station from receiving false alarms. This feature is not applicable when arming from a key remote or smart phone app.

Bypass Sensors - When you open a door or window protected by a sensor, your home screen will turn yellow and the system status will read, "Hang on, your sensor is open." Before you can arm the system you must either close all open sensors or bypass them.

Temporary Bypass All Sensors: If multiple sensors are open, the system status will read, "Hang on, you have multiple sensors that are open." Tap Check Status to display a list of all sensors and their statuses. To bypass all sensors, Tap "Bypass, Stay" or "Bypass, Away." After confirming the bypass, the system will begin the countdown to arm. Bypassed sensors will remain bypassed until you disarm your panel.

Long Term Bypass Individual Sensor: If you would like to keep a window open or have the system overlook an individual sensor for an extended period of time go to Settings > Sensors > (select sensor) > Edit > Long Term Bypass > ON. The sensor will remain bypassed until you turn off the bypass following the same steps.

DISARMING THE SYSTEM

When the system is armed, your system status will read either "I'm armed in stay mode"

or “I’m armed in away mode.” When armed, all anti-intrusion sensors are actively protecting the home and will alert the system if a sensor is triggered. When armed, opening a Door sensor will begin an audible Entry Delay countdown rather than instantly triggering the alarm. To disarm the system in either Stay Mode or Away Mode, enter the 4-digit user passcode or press Disarm on your remote. You may also disarm your panel using the smartphone app.

CANCELING AN ALARM/FALSE ALARMS

If a false alarm is triggered, you can cancel the alarm by entering the 4-digit user passcode on the panel. The siren will stop and the panel will transmit an alarm cancellation signal to the Central Monitoring Station. The Central Monitoring Station may still contact you to verify the alarm trigger. Be prepared to give the Central Monitoring Station your verbal password.

BURGLARY ALARM

When the system is armed and a Door, Window, Motion, or Glass Break sensor is triggered the following events will happen:

1. For Window, Motion (with a default Entry Delay of 0), and Glass Break sensors, the alarm siren will immediately sound and continue to sound for 4 minutes OR until disarmed.
2. When a Door sensor is triggered, the system will immediately start the Entry Delay countdown to allow time to disarm the system (unless in Night Mode or if Entry Delay is set to 0). The default Entry Delay time is 30 seconds and can be adjusted in the individual Door sensor settings. When the Entry Delay countdown reaches 0, the alarm siren will sound and continue to sound for 4 minutes or until the 4-digit user passcode is entered. The alarm siren will be silenced for 5 seconds on the first keystroke of attempting to enter a user passcode.
3. After the alarm signal is received by the Central Monitoring Station, an operator will respond to the reported emergency either through the 2-way voice speaker on your panel, or calling you and/or your emergency contacts, if necessary.

USING THE OPTIONAL HOSTAGE CODE

The hostage passcode is used when you need to send a silent duress signal. Entering the hostage passcode will notify the Central Monitoring Station that you are in an emergency situation without notifying other individuals in the home. To activate the hostage passcode feature, you must create a hostage passcode by tapping Settings > User Passcodes > Hostage Passcode. To use your hostage passcode simply enter it to disarm your system.

FIRE ALARM

Your Smoke/Heat/Freeze sensors are armed at all times. Smoke, heat, or freeze detection can be disabled in the individual Smoke/Heat/Freeze sensor settings. To prevent a false alarm, fire protection sensors also have the option of Fire Alarm Verification which requires a sensor to be triggered twice within two minutes, or remain triggered for 30 seconds. By default, this setting is turned OFF and can be adjusted in the individual sensor settings.

If your Smoke/Heat/Freeze sensor is triggered, the alarm siren will sound and continue to sound for 4 minutes or until a user passcode is entered. Once the Central Monitoring Station receives the fire signal they will act according to their action plan. The Central Monitoring Station will call you and/or your emergency contacts and will not call through the panel. Everyone should exit the house immediately and call 9-1-1.

CARBON MONOXIDE (CO) ALARM

If your Carbon Monoxide sensor is triggered, the alarm siren will sound and continue to sound for 4 minutes or until a user passcode is entered. Once the Central Monitoring Station receives the carbon monoxide signal they will act according to their pre-determined action plan. You and all others should exit the house immediately and call 9-1-1.

FLOOD ALARM

Your Flood/Freeze sensor is armed at all times by default. If your Flood/Freeze sensor is triggered the alarm siren will sound and continue to sound for 4 minutes or until a user passcode is entered. The Central Monitoring Station will contact you and your emergency contacts by the pre-determined method. (e.g. panel, phone call, email, text, or app notification)

USER PASSCODES

MASTER PASSCODE

Your master passcode is the 4-digit user code you created during the installation process and can be used to access system settings.

VERBAL PASSWORD

Your verbal password is a word or phrase that you specified when you purchased your system. The verbal password allows you to verify your identity when an alarm is triggered or when communicating with Cove about your account.

RESET MASTER PASSCODE

To reset the master passcode, tap Settings > User Passcodes > Master Passcode > Reset. Note: if you forget your master passcode, call our technical support line at 1-855-268-3669 and be prepared to give your verbal password.

HOSTAGE PASSCODE

Unlike other user passcodes, your hostage passcode will disarm your system and also send a silent hostage emergency signal to the Central Monitoring Station.

To create your hostage passcode, tap Settings > User Passcodes > Hostage Passcode > Create. Remember to only use the hostage passcode in emergencies.

RESET HOSTAGE PASSCODE

To reset the hostage passcode, tap Settings > User Passcodes > Hostage Passcode > Reset.

ADD NEW USER PASSCODE

To add a new user, tap Settings > User Passcodes > + Add New User. You can add up to 20 new users. Remember, user passcodes will not have access to panel settings.

RESET USER PASSCODE

To reset a user passcode, tap Settings > User Passcodes > (user) > Reset.

REMOVE USER PASSCODE

To remove a user passcode, tap Settings > User Passcodes > (user) > X. Then confirm that you want to delete the user.

SECURE ARMING

When the secure arming feature is turned on, the panel cannot be armed without first entering a user passcode. To require a user passcode to be entered to arm your system, tap Settings > User Passcodes > Secure Arming > ON. This feature prevents young children or unauthorized users from accidentally arming your system.

MESSAGES + ALERTS

MESSAGES

You can view your messages by tapping the envelope at the top of the home screen. The envelope will have a red circle with the number of new messages and flash when there is a new message. The most recent 200 messages will remain until deleted. To delete a message, tap on the X on the right side of the message's row.

TROUBLE ALERT MESSAGES AND AUDIBLE ALERTS

Trouble alert messages appear when the system detects a system trouble condition and advises which action could correct the problem. Applicable trouble conditions and the actions needed to correct the problem are:

- Panel Loss of AC Power (Check power connection)
- Panel Low Battery (Allow 24 hours to recharge)
- Panel No Battery (Reconnect the battery)
- Panel Communication Failure (Call Tech Support)
- Sensor Low Battery (Replace the sensor battery)
- Sensor Loss of Supervision (Replace the sensor battery)

Trouble conditions also have an audible alert to notify you of the trouble condition. The audible alert for a trouble condition will continue to sound once every 4 hours, between 9:00 AM and 9:00 PM, until the trouble condition is resolved or until you have turned off audible alerts. To turn off the audible alerts for current trouble conditions, tap the OFF button at the top of the messages screen. No audible alerts will sound until a new trouble condition is detected.

HISTORY

The history screen shows the 200 most recent panel events with the time and date. The 201st event will erase the oldest event. Events include sensors being opened, closed, tampered, or triggered, as well as trouble alerts, panel tamperers, emergency calls, sensor loss of supervision, alarm triggers, disarms and arms. To view history, Tap Settings > History.

EXIT + TRANSMISSION DELAY

EXIT DELAY

This feature gives you time to leave the home after you arm your system. The system will not arm until the end of the countdown. The exit delay applies to all Door and Motion sensors.

This feature is defaulted to give you 60 seconds to leave the home. To change the Exit Delay duration (options range from 45 to 255 seconds), tap Settings > System > Exit Delay.

TRANSMISSION DELAY

To help prevent false alarms, the panel is defaulted to not transmit an alarm signal for 30 seconds after the system has been triggered. You can adjust the delay time using the Transmission Delay setting. To adjust the Transmission Delay time, tap Settings > System > Exit Delay > Transmission Delay. The time options are 0, 15, 30, or 45 seconds.

The Transmission Delay setting does not apply to Smoke or Flood/Freeze sensors which will always transmit an immediate signal to the Central Monitoring Station.

If you disarm your system during the Transmission Delay time, the panel screen will notify you that the alarm was aborted and the Central Monitoring Station will not contact you.

SYSTEM INFO

This section displays the System information needed for technical troubleshooting. To access System Info, tap Settings > System > System Info.

SENSORS

ADD A SENSOR

To add a sensor, go to Settings > Sensors > (select sensor) > Add Sensor > Trigger the sensor (beeps will sound indicating the sensor has successfully been added) > Select a name for the new sensor > Next > Add More to add another sensor of the same type or Done Adding. Verify your sensor signals are being received by the Central Monitoring Station by running a Complete Sensor Signal Test.

REMOVE A SENSOR

To remove a sensor, tap Settings > Sensors > (select sensor) > X.

RENAME A SENSOR

To rename a sensor, tap Settings > Sensors > (select sensor) > Edit > Edit Name.

LONG TERM BYPASS A SENSOR

To bypass a sensor indefinitely, tap Settings > Sensors > (select sensor) > Edit > ON. This function is only available for Door, Window, and Motion sensors.

TURN CHIME ON/OFF

To turn a sensor's chime on or off, tap Settings > Sensors > (select sensor) > Edit > Chime > ON/OFF. If the panel's universal volume settings are set to 0 then the chime will default to OFF and cannot be turned on unless the panel volume is set to at least 1.

TURN VOICE ON/OFF

To turn a sensor's voice announcement on or off, tap Settings > Sensors > (select sensor) > Edit > Voice > ON/OFF. If the panel's universal volume settings are set to 0 then voice announcement settings will default to OFF and cannot be turned on unless the panel volume is set to at least 1.

TEST SENSOR

To test if a sensor is connected to the panel, go to Settings > Sensors > (select sensor) > Edit > Test Sensor. Follow the on-screen instructions to test the sensor. Doors and windows must be opened and closed to successfully test a sensor.

SWINGER SHUTDOWN

Swinger shutdown is a non-programmable setting that is enabled when a sensor or zone is repeatedly triggered while the system is armed. The system will ignore subsequent triggers after two triggers have occurred until the zone is manually restored by disarming the panel or automatically reset after at least 8 hours without further triggers on the zone.

CROSS ZONING

Cross zoning requires multiple zones to be triggered before sounding an alarm. If you wish to create a cross zone, please call technical support at 1-855-268-3669.

SYSTEM/SENSOR TESTS

It is recommended that you test your system at least once every month. All system tests can be found by tapping Settings > System > Test System > Test on the row of the item you wish to test and then follow the on-screen instructions. The system test includes cellular communication, sensor signal test, sensor signal walk test, sound audio, siren audio, and button LED functionality.

COMPLETE SENSOR SIGNAL TEST

This test verifies that your sensor signals are being received by the Central Monitoring Station. To run the Complete Sensor Signal Test, tap Settings > System > Test System > Complete Sensor Signal Test > Test > Trigger each of your sensors until all sensors have a status of verified. It is not necessary to wait for a sensor to reach verified status before triggering another sensor.

The test button will turn green if all sensors passed and red if one or more sensors failed. Call technical support at 1-855-268-3669 if any tested sensor fails to reach verified status.

Your system will be automatically placed in Test Mode for 10 minutes to allow you to complete the test. Your system will automatically exit test mode when you have completed the test, touched the back or home buttons, or the 10 minute test period ends.

SENSOR SIGNAL WALK TEST

This test verifies that your sensor signals are being received by the panel. To run a Sensor Signal Walk Test, tap Settings > System > Test System > Sensor Signal Walk Test > Test > Trigger each of your sensors until all sensors have a status of verified. It is not necessary to wait for a sensor to reach verified status before triggering another sensor.

The test button will turn green if all sensors passed and red if one or more sensors failed. Call technical support at 1-855-268-3669 if any tested sensor fails.

Your system will be automatically placed in Test Mode for 10 minutes to allow you to complete the test. Your system will automatically exit test mode when you have completed the test, touched the back or home buttons, or the 10 minute test period ends.



Motion Sensors

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Removing a sensor
- Renaming a sensor
- Bypassing a sensor long term
- Swinger shutdown
- Cross zoning

INSTALLATION + LOCATION

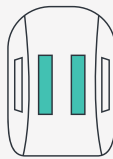
Motion Sensors have a 90° field of view and detect motion up to 45 feet away. They detect movement across a room or hallway and should be used to secure high traffic areas. To preserve battery life, Motion sensors will become inactive for 3 minutes after being triggered and during that time will not trigger again.



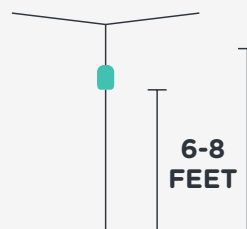
Corners are the best place to install Motion sensors, but they can also be installed on flat walls. Place the sensor 6-8 feet above the floor. Avoid pointing it towards windows to prevent false alarms. Before using the adhesive to mount the sensor to the wall, make sure the surface is clean and dry for better adherence.



**CORNER
PLACEMENT**



**WALL
PLACEMENT**



ENTRY DELAY

By default, Motion Sensors have a 0 second entry delay. It is recommended to keep the entry delay at 0 seconds unless a door is within range of the sensor and opening the door would trigger it. If you want to change a sensor's entry delay time, tap Settings > Sensors > Motion Sensors > (select sensor) > Edit > Entry Delay.

ACTIVE IN STAY MODE

This mode is used when the Motion Sensors is protecting an area that is rarely used. To set a motion sensor as Active in Stay mode, tap Settings > Sensors > Motion Sensors > (select sensor) > Edit > Active in Stay Mode > ON. The default Active in Stay setting is OFF because in most situations you will not want the motion sensor triggering your system while in Stay Mode.

SENSITIVITY

By default, Motion Sensors are set to high sensitivity to prevent false alarms. To change this, open the back of the motion sensor and remove the SENS pin covering the HIGH jumper and place it on the LOW jumper if you want your sensor to be triggered less easily.

DETECTING PETS

By default, Motion Sensors will not detect a body under 55 pounds. To change this setting open the back of the sensor and remove the PET pin covering the 55 lbs jumper and place it on the 33 lbs jumper.

TESTING SENSOR

To test a Motion Sensor's signal to the panel, tap Settings > Motion Sensors > (select sensor) > Test Sensor > Follow the on-screen instructions.

To test motion detection by the sensor, press the test button on the top right side of the Motion sensor and then move in front of it. In test mode the sensor will be constantly active for 2 minutes, and every 10 seconds the Panel LED light on the Home button will turn yellow when it detects motion. You may also check the panel's history screen where the sensor triggers will be recorded.

Note: be aware that if you are testing motion detection without pressing the test button, the sensor becomes inactive for three minutes after each motion detection to preserve battery life.

CHANGING BATTERIES

Motion Sensors require one CR123A battery. Press in on the recessed tab at the bottom of the sensor and pull the case toward you to remove the sensor from the base plate. Install the new battery, making sure the + and - are facing the correct way. Securely replace the sensor case back on the base plate. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.



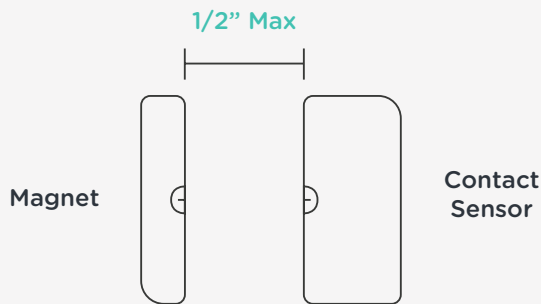
Window Sensors

SEE PAGE 9 FOR REFERENCE TO:

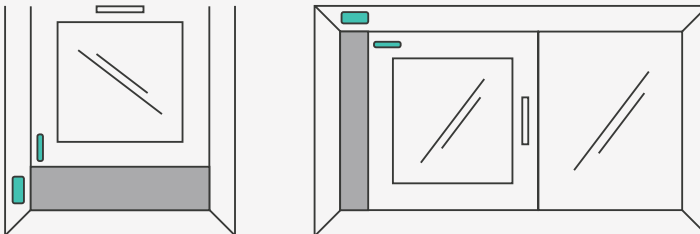
- Adding a sensor
- Removing a sensor
- Renaming a sensor
- Bypassing a sensor long term
- Turning sensor's chime on/off
- Turning sensor's voice on/off
- Swinger shutdown
- Cross zoning

INSTALLATION + LOCATION

Place the magnet (small piece) on the window that opens or slides and the contact sensor (large piece) on the frame.



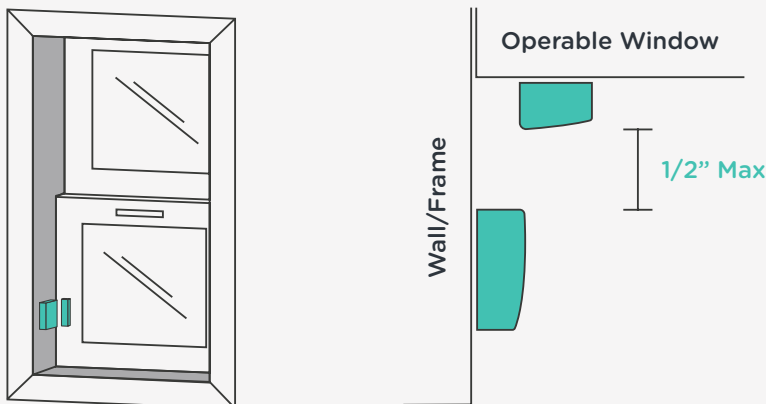
Be sure to not place them more than 1/2" apart and align the two semi-circles from the contact sensor and magnet with one another. Remove the adhesive backing, press firmly, and hold in place for 30 seconds.



If your frame is too narrow it might be better to reverse the setup, with the magnet on the frame and the contact sensor on the window. If needed, the magnet may be placed on the window glass.

If needed, place either piece at a 90 degree angle as long as the pieces are less than one inch apart.

We recommend watching the install video online at: www.covesmart.com/window-install/



TESTING SENSOR

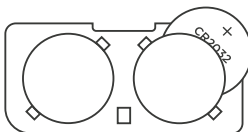
Separate the magnet and contact sensor to trigger and test the sensor.

CHANGING BATTERIES

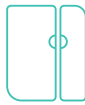
Window Sensors require two CR2032 batteries. Open the contact sensor (large piece) by finding the small perimeter side with 3 raised lines. Insert a flathead screwdriver into the hole and pull the cover toward you.



Remove the module inside the cover by turning the cover upside down over your hand. Use a screwdriver to slide the batteries out from under the black padded circles.



Replace the batteries with the + side facing away from the module and up toward the black padding. Replace the module and snap the cover back. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.



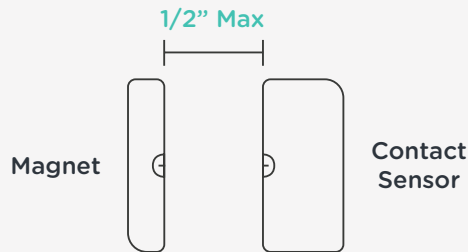
Door Sensors

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Removing a sensor
- Renaming a sensor
- Bypassing a sensor long term
- Turning sensor's chime on/off
- Turning sensor's voice on/off
- Swinger shutdown
- Cross zoning

INSTALLATION + LOCATION

Place the magnet (small piece) at the top of the door, opposite the hinge, and the contact sensor (large piece) on the molding.

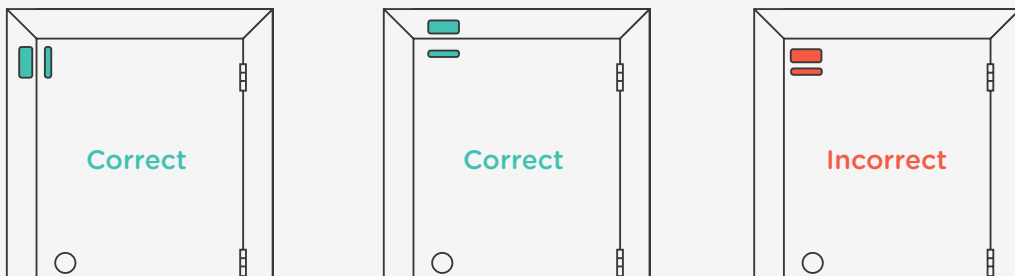


Be sure to not place them more than 1/2" apart and align the two semi-circles from the contact sensor and magnet with one another. Remove the adhesive backing, press firmly, and hold in place for 30 seconds.

If you have crown molding or other decorative molding, it might be better to reverse the setup (magnet on molding, contact sensor on door).

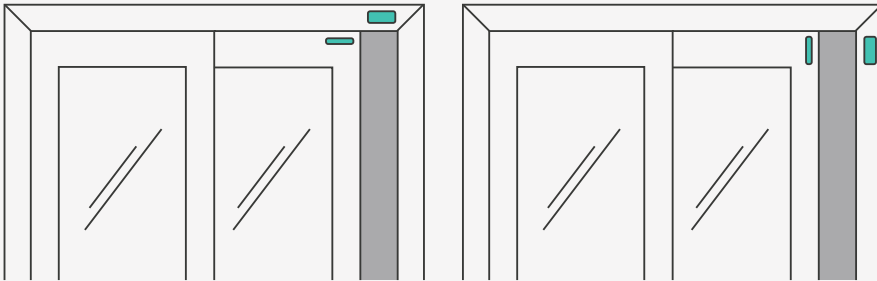
SWINGING DOOR

Place the magnet on the door in the very top corner opposite the hinges and the contact sensor either on the molding above or the molding next to the door.



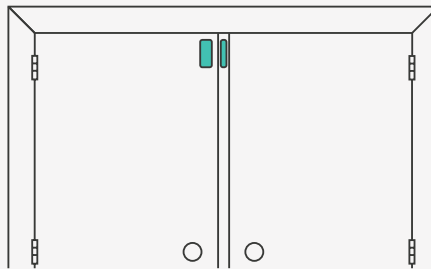
SLIDING DOOR

Place the magnet on the sliding door in the very top corner opposite the window and the contact sensor either on the molding above or the molding next to the door.



DOUBLE DOOR

Near the top on the least used door (or secured door), place the contact sensor with the alignment mark facing the other door. Place the magnet on the door or the frame between the two doors.



ENTRY DELAY

By default, Door Sensors have a 30 second entry delay to allow the user time to disarm the system when a door is opened. If you want to change a door's entry delay time, go to Settings > Sensors > (select sensor) > Edit > Entry Delay. Options are in 15 second increments between 0 and 255 seconds.

TESTING SENSOR

Separate the magnet and contact sensor to trigger and test the sensor.

CHANGING BATTERIES

See page 14.



Medical Pendants

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Removing a sensor
- Renaming a sensor

TRIGGERING PENDANT

The main purpose of the Medical Pendant is to send emergency signals to the system regardless of being armed or disarmed. To trigger the pendant and send emergency signals to the Central Monitoring Station, press and hold the help button in the center of the device for at least 2 seconds.

TESTING PENDANT

To test a Medical Pendant, tap Settings > Sensors > Medical > (select pendant) > Edit > Test Sensor. Then press the help button in the center of the device and hold it for at least 2 seconds. A signal will be sent to the panel to notify you that the Medical Pendant has been tested successfully.

CHANGING BATTERIES

Medical Pendants require one CR2032 battery. To change the battery, remove the bottom cover by using a screwdriver to remove the 4 screws. Use a screwdriver to slide the batteries out from under the black padded circles. When installing the new battery, make sure the + sign is facing towards you. Replace the cover and tighten the 4 screws. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.



Key Remotes

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Removing a sensor
- Renaming a sensor

TRIGGERING REMOTE

Your Key Remote can be used to arm and disarm your system from a distance or send an emergency signal. The command buttons will function only if the remote is within 100 feet of the panel. There are 4 buttons on the remote: away, stay, disarm, and SOS. Trigger your remote by pressing any button on the device and holding it for 1 second.

AWAY BUTTON

Pressing and holding the away button for 1 second will arm your system in Away Mode and start the countdown. Unless muted, the panel will announce “arming away.”

STAY BUTTON

Pressing and holding the stay button for 1 second will arm your system in Stay Mode and start the countdown. Unless muted, the panel will announce “arming stay.”

DISARM BUTTON

Pressing and holding the disarm button for 1 second will disarm your system. Unless muted, the panel will announce “system disarmed.”

SOS BUTTON

Pressing and holding the SOS button for 2 seconds twice within 10 seconds will trigger the alarm and send an emergency signal to the Central Monitoring Station.

DISABLE/ENABLE SOS BUTTON

To disable or enable a remote's SOS button, tap Settings > Sensors > Remotes > (select remote) > Edit > SOS Button > ON/OFF. After disabling your SOS button, it will not trigger your alarm or send an emergency signal to the Central Monitoring Station when pressed.

CHANGING BATTERIES

Key Remotes require one CR2032 battery. To change the battery, remove the screw on the back using a screwdriver and remove the cover. Use a screwdriver to slide the batteries out from under the black padded circles. When installing the new battery, make sure the + sign is facing towards you. After the new battery has been replaced, replace the board battery side up on the rubber insert. Next align the chrome holder so the three small holes line up flush to the board, now the back case should snap in securely. Gently tighten the screw. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.



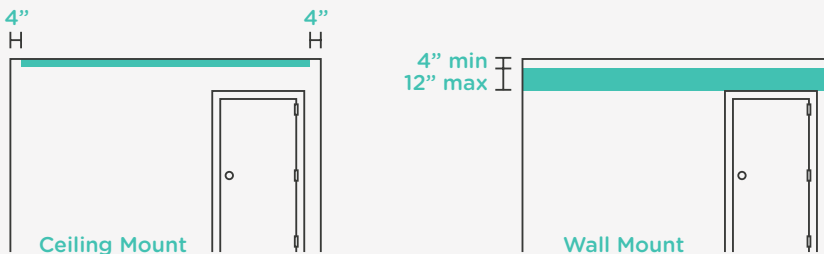
Smoke/Heat/Freeze Detectors

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Renaming a sensor
- Removing a sensor

INSTALLATION + LOCATION

Please refer to the diagrams below demonstrating where to place your Smoke/Heat/Freeze Detector on the ceiling or wall. Consult the device manufacturer guide included in your packaging for detailed installation, testing, and maintenance instructions. Once you have determined where to place your sensor, remove the adhesive backing, place the sensor, and press firmly for 30 seconds.



Ceiling Mount: Place the sensor no closer than 4 inches to any wall. (measured from the closest outside edge of the sensor)

Wall Mount: Place the sensor no more than 12 inches from the ceiling but no closer than 4 inches. (measured from the closest outside edge of the sensor)

The sensors are best located between bedroom areas and the rest of the house and should only be mounted in climate controlled areas. Do not install the sensor in the following locations:

- Within 5 feet of any cooking appliance.
- Next to a door or window that would be affected by drafts.
- In or below a cupboard.
- Outside the home.
- Where air flow would be obstructed by curtains or furniture.
- Where dirt or dust could collect and block the sensor.
- Where it could be knocked, damaged, or inadvertently removed.

DISABLE/ENABLE SENSOR ZONES

The Smoke/Heat/Freeze Detector allows you to turn basic functionality on and off. For example, you may have the smoke and heat sensors activated while freeze detection is suspended. To adjust these functions, tap Settings > Sensors > Smoke > Smoke/Heat/Freeze > (select sensor) > Edit > ON/OFF. By default these settings are set to "ON."

TESTING SENSOR

To test a Smoke/Heat/Freeze Detector's connection to the panel, tap Settings > Sensors > Smoke > Smoke/Heat/Freeze > (select sensor) > Edit > Test Sensor.

Now press the test button on the Smoke/Heat/Freeze detector until you hear 3 beeps. More sets of 3 beeps will follow. Before the beeps stop, a signal will be sent to the panel to tell you the Smoke/Heat/Freeze detector has tested successfully.

CHANGING BATTERIES

Smoke/Heat/Freeze Detectors require three AAA batteries. Twist the cover counterclockwise to remove the sensor from its base and remove the old batteries. Wait 20 seconds before installing the new batteries to ensure a proper power down. Insert the batteries in the compartment. Always match the + and - signs on the battery with the corresponding marks on the detector. Reinstall by aligning the raised arrow marks on the outside edges of the cover and the baseplate. To fit properly, the marks will be slightly offset initially. Once you feel the sensor seat in the base plate, turn gently until the arrows align. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.

FIRE ALARM VERIFICATION

To turn a detector's fire alarm verification setting on or off, tap Settings > Sensors > Smoke > (select sensor) > Edit > Fire Alarm Verification > ON/OFF.

Turning fire alarm verification on will require the sensor to be triggered twice within 2 minutes, or remain triggered for 30 seconds before the alarm will sound. By default, this setting is turned off.

ADDITIONAL INFORMATION

For more information, see the enclosed documents or visit www.covesmart.com/manuals



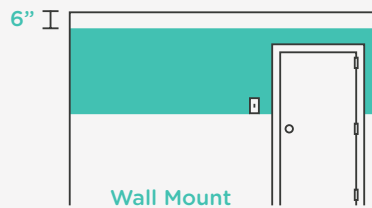
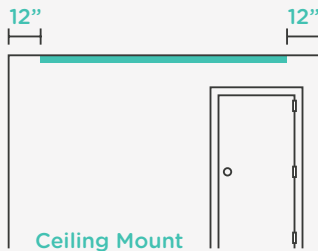
Carbon Monoxide Detectors

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Renaming a sensor
- Removing a sensor

INSTALLATION + LOCATION

Please refer to the diagrams below demonstrating where to place your Carbon Monoxide Detector on the ceiling or wall. Consult the device manufacturer guide included in your package for detailed installation, testing, and maintenance instructions. Once you determined where to place your sensor, remove the adhesive backing, place the detector and press firmly for 30 seconds.



Ceiling Mount: Place the sensor at least 12 inches from any wall. (measured from the closest outside edge of the sensor)

Wall Mount: Place the sensor at least as high as a light switch, and at least 6 inches from the ceiling. (measured from the closest outside edge of the sensor)

The sensors are best located within 5 feet of a sleeping area and in rooms that contain a fuel burning appliance. If the appliance or room is not normally used, such as a boiler room, the sensor should be placed just outside the room so the alarm can be heard more easily. Do not install the sensor in the following locations:

- Directly above a sink, cooker, stove or oven.
- Within 5 feet of any cooking appliance.
- Outside the home.
- Next to a door or window that would be affected by drafts.
- Where air flow would be obstructed by curtains or furniture.
- Where it could be knocked, damaged, or inadvertently removed.

TESTING SENSOR

To test a Carbon Monoxide Detector's connection to the panel, tap Settings > Smoke > Carbon Monoxide > (select sensor) > Edit > Test Sensor.

Press the test button on the cover of the sensor until you hear 4 quick beeps. The CO detector will have one more set of 4 quick beeps followed by 1 beep indicating that it is operating properly. Before the beeps stop, a signal will be sent to the panel to tell you the sensor has tested successfully. If the sensor does not make the beeping sounds, as described, the sensor will need to be replaced. CO detectors have a device end of life expiration sticker. Always replace the sensor upon expiration. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.

CHANGING BATTERIES

Carbon Monoxide Detectors require one CR123A battery. Twist the detector counter-clockwise from its mounting base and remove the old battery. Wait 20 Seconds before installing the new battery to ensure a proper power down. Insert the battery in the compartment. Always match the + and - signs on the battery with the corresponding marks on the sensor. Reinstall by mounting the sensor to the base with the small hole on the outside edge of the sensor slightly offset to the left of the raised mark on the base and turning the sensor clockwise. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.

ADDITIONAL INFORMATION

For more information, see the enclosed documents or visit www.covesmart.com/manuals



Smoke + Carbon Monoxide Detectors

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Removing a sensor
- Renaming a sensor

TESTING SENSOR

Consult the device manufacturer guide included in your packaging for detailed testing and maintenance instructions. To test a Smoke + CO Detector's connection to the panel, tap Settings > Sensors > Smoke > (select sensor) > Edit > Test Sensor.

Press the test button in the center on the cover of the sensor until you hear 1 beep. The detector will have 2 sets of 3 beeps (for smoke) followed by 2 sets of 4 quick beeps (for CO) indicating that the sensor is operating properly. Before the beeps stop, a signal will be sent to the panel to notify you the sensor has tested successfully.

CHANGING BATTERIES

When the Smoke + CO Detector batteries are low it will chirp approximately every 60 seconds. The Smoke + CO Detector has a non-replaceable sealed lithium-ion battery. The Smoke + CO Detector will need to be replaced when the battery has expired.

Smoke + CO listening devices require one CR123A battery. Press on the button on the end of the device to open the cover and remove the old battery. The negative end of the battery goes next to the spring. Reinstall the cover back on the device by snapping it in place. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.

FIRE ALARM VERIFICATION

To turn a Smoke + Carbon Monoxide Detector's fire alarm verification setting on or off, tap Settings > Sensors > Smoke Sensor Type > Edit > Fir Alarm Verification > ON?OFF.

Turning fire alarm verification on will require the sensor to be triggered twice within 2 minutes, or remain triggered for 30 seconds before the alarm will sound. By default, this setting is turned off.

ADDITIONAL INFORMATION

For more information, see the enclosed documents or visit www.covesmart.com/manuals



Flood/Freeze Sensors

SEE PAGE 9 FOR REFERENCE TO:

- Adding a sensor
- Removing a sensor
- Renaming a sensor

INSTALLATION + LOCATION

The Flood/Freeze Sensor is designed to detect pooling water as it makes contact across the gold probes on the bottom of the sensor. It also detects temperatures below 41° F that could cause water pipes to burst.

Place the sensor anywhere you wish to detect a flood or freezing temperatures. Common locations include:

- Behind a toilet.
- Under a sink.
- Under a fridge.
- Beside or behind a washing machine.
- Near a water heater.
- In a basement.

TESTING SENSOR

To test a Flood/Freeze Sensor's connection to the panel, tap Settings > Sensors > Flood > (select sensor) > Edit > Test Sensor.

Press the test button on the bottom of the Flood/Freeze sensor and hold it for at least 2 seconds. A signal will be sent to the panel to notify you the sensor has tested successfully.

CHANGING BATTERIES

The Flood/Freeze Sensor requires one CR2450 battery. Remove the rubber feet on the bottom of the sensor, remove the screws and the casing, and remove the old battery. Be sure to have the + side of the battery facing towards you. After the new battery has been replaced in the compartment, replace the casing, screws and rubber feet on the bottom of the sensor. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.



Glass Break Detectors

SEE PAGE 9 FOR REFERENCE TO:

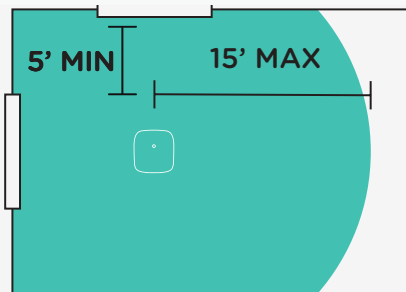
- Adding a sensor
- Removing a sensor
- Renaming a sensor
- Bypassing a sensor long term

INSTALLATION + LOCATION

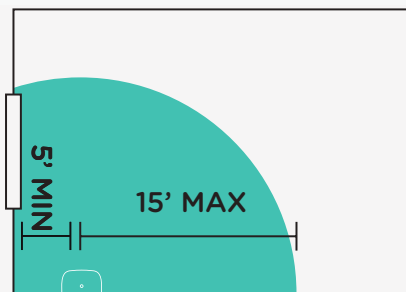
Please refer to the diagrams below demonstrating where to place the Glass Break Detector on the ceiling or wall. Consult the device manufacturer guide found online for detailed installation, testing, and maintenance instructions.

Once you have determined where to place your sensor, remove the adhesive backing from the base plate. Place the detector and press firmly for 30 seconds.

Sound dampening objects like heavy drapes, blinds, partitions, walls, or doors will shorten the effective range of detection. **Warning: Do not place the sensor on the window.**



Ceiling Mount: Place the sensor within 5 to 15 feet of any windows that are being protected.



Wall Mount: Place the sensor on an adjacent or opposing wall of the window being protected so long as it is still within 5 to 15 feet. Make sure the test button is oriented down so that it is nearest to the floor. The sensor is designed to provide coverage on the opposite or adjacent windows and not on the same wall as the sensor.

TESTING SENSOR

To test a Glass Break Detector's connection to the panel, tap Settings > Sensors > Glass Break > (select sensor) > Test > Test Sensor.

Press Test button briefly (1/2 second) until the Green LED turns ON. Immediately release the test button. A signal will be sent to the panel to notify you the sensor has tested successfully. See manufacturer information for more ways to test the Glass Break sensor.

CHANGING BATTERIES

To replace the battery (whenever a low battery alert has been received): Twist the glass break sensor in a counterclockwise motion about 1/4 of a turn to remove the unit from the mounting puck. Use a #1 Phillips screwdriver to remove the screw. Set screw aside in a safe place. At the two slots atop the unit, use a 1/8" Flat blade screwdriver to gently pry open the case.

Remove the two old AA Alkaline batteries. Note: ALWAYS replace both batteries at the same time. Ensure correct orientation is observed while inserting the two new Vinnic AA Alkaline batteries or equivalent. When inserting the batteries in the compartment, always match the plus (+) sign on the battery with the flat metal side of the compartment and the minus (-) sign on the battery with the spring side of the compartment.

Replace the cover by inserting the bottom case on to the top case. IMPORTANT: The bottom case has only one orientation so make sure the Test Button and the screw mounting hole line up with the top case. After replacing the batteries it is recommended that you test the sensor to make sure it works properly.

ADDITIONAL INFORMATION

For more information, see the enclosed documents or visit www.covesmart.com/manuals

Yard Sign + Window Stickers

INSTALLATION + LOCATION

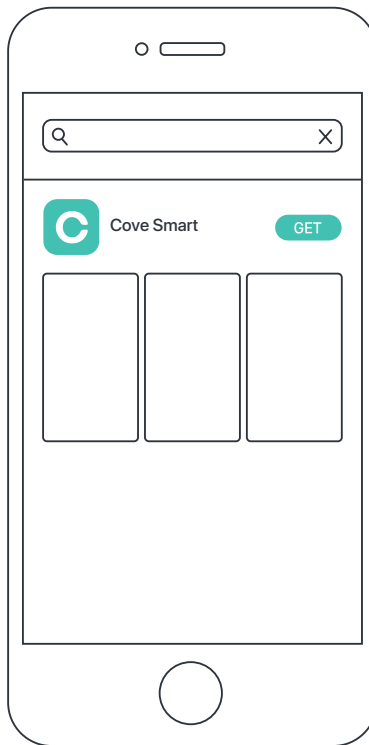
Cove has provided a yard sign and window stickers to further protect your home. Assemble your yard sign and place it in a highly visible area to deter burglars from targeting your home. Place the window stickers on the inside of your first floor windows or other areas that could be vulnerable to intruders.



Cove Smart Mobile App

DOWNLOADING THE APP

The Cove app can be found by searching for “Cove Smart” on the App Store or Google Play Store. The app allows you to arm and disarm your system remotely and receive updates regarding your system. You can also customize the types of notifications you would like to receive on your phone.



Regulatory Statements, Warnings, Notices + Warranty

FCC NOTICE

MODEL: SIMPLE 1	FCC ID: OC7GATEWAY-101	CONTAINS FCC ID: QIPEHS5-US
MODEL: GATEWAY-ALTE	FCC ID: OC7GATEWAY-ALTE	
MODEL: BDS-DW3-101	FCC ID: OC7DW3-101	
MODEL: MP-101	FCC ID: OC7MP-101	
MODEL: KEY-101	FCC ID: OC7KEY-101	
MODEL: PIR-101	FCC ID: OC7PIR1-101	
MODEL: FS-101	FCC ID: OC7FS-101	
MODEL: 51000-307	FCC ID: 2ACE9-51000307	
MODEL: 51000-357	FCC ID: 2ACE9-51000357	
MODEL: LP.GB01.345	FCC ID: 2ATK4LPGB01345	

This device complies with Part 15 of the FCC's Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This product complies with FCC radiation exposure limits for an uncontrolled environment. Avoid operating this product at a distance less than 20 cm from the user.

CAUTION: Any changed or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

LIMITATIONS OF ALARM PRODUCTS

This product should be tested periodically to make sure that it is working properly. The product, if used properly, may reduce the risk of burglary, robbery, and other adverse events that have the potential to result in injury, loss of life and/or property damage; however Cove Smart, LLC is not an insurer. This product is neither insurance nor a guarantee that such an event will be prevented, and users should protect themselves with proper insurance. Cove Smart, LLC makes no representation that this product cannot be compromised or circumvented, that it will provide and adequate warning. Or that it will prevent any personal injuries, property damage, or other losses. Like any alarm, it may be bypassed, it is subject to compromise, and it may fail to warn for a variety of reasons, including, but not limited to: improper installation or positioning; improper maintenance; tampering; dead or improperly installed batteries; sensing limitations; component failures; receivers; intrusions may be outside of a product's designated range and certain environmental conditions may impact performance, and audible alarm signals may be outside of hearing range, muted by doors, walls, and floors, unheard by deep sleeps or the hearing-impaired, or overwhelmed by other sounds.

WIRELESS PRODUCT NOTICE

Wireless communications hardware provides reliable communication; however, there are some limitations which must be observed.

- The transmitters are required to comply with all applicable wireless rules and regulations. As such, they have limited transmitter power and limited range.
- Wireless signals may be blocked by radio signals that occur on or near the wireless operating frequencies.

RISK OF NOISE INDUCED HEARING LOSS

The alarm panel is equipped with a warning siren. Exposure to high sound levels or prolonged exposure to the warning siren can result in Noise Induced Hearing Loss (NIHL).

WASTE + ELECTRICAL + ELECTRONIC EQUIPEMENT DIRECTIVE (WEEE) NOTICE

The symbol shown below is on the product or on its packaging which indicates that this product must not be disposed of with other waste. Instead, it is the user's responsibility to dispose of the user's waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the seller from whom you purchased the product.



BATTERY NOTICE

IMPORTANT: Always dispose and/or recycle used batteries in accordance with the hazardous waste recovery and recycling regulations for your location. Your city, state, or country may also require you to comply with additional handling, recycling, and disposal requirements.

WARNING! The polarity of the battery must be observed. Improper handling of batteries may result in heat generation, explosion, or fire, which may lead to personal injury. Replace with the same or equivalent battery type as recommended by the manufacturer. If there is more than one battery you must replace both batteries. Batteries must not be recharged, disassembled or disposed of in fire. Keep batteries away from small children. If batteries are swallowed, promptly see a doctor.

CALIFORNIA ONLY: Perchlorate material special handling may apply. For information, visit: <https://dtsc.ca.gov/perchlorate/>

CALIFORNIA PROPOSITION 65 WARNING

WARNING: These products can expose you to chemicals, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

LIMITED WARRANTY

This Cove Smart, LLC product is warranted against defects in material and workmanship for one (1) year. This does not cover batteries. This warranty extends only to customers who buy direct from Cove Smart, LLC or through an approved distribution partner. There are no obligations or liabilities on the part of Cove Smart, LLC for consequential damages arising out of or in connection with use or performance of this product or other indirect damages with respect to loss of property, revenue, or profit; or cost of removal, installation, or reinstallation. All implied warranties for functionality are valid only until the warranty expires. This Cove Smart, LLC Warranty is in lieu of all other warranties expressed or implied.

All products returned for warranty service require a Return Authorization Number (RA#). Contact Returns at 1-855-268-3669 for an RA# and other important details.

TECHNICAL SUPPORT

For technical support: 1-855-268-3669 Email: support@covesmart.com. Visit support.covesmart.com for technical support hours of operation.

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cove

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